



Refund Policy

Digestive Health Specialists (DHS) will only accept and keep payments that are due to the practice for medically necessary services that are accurately documented and provided to our patients. Patients will be billed in accordance with our Financial Policy. Insurance companies will be billed on behalf of our patients by the submission of claims in accordance with federal and state regulations and in accordance with our contractual agreements with the insurance companies.

When there is an overpayment on an account, whether by the patient or the insurance, it is the policy of DHS to refund any monies due to the patient or insurance in a timely manner. For any governmental payers (i.e Medicare, Medicaid, Champus), DHS will voluntarily refund any overpayments as we become aware of them. Additionally, DHS will review and respond to all requests for a possible refund from patients or insurance companies as the requests are received.